



## Social skills



## Cognitive skills



## Social and cognitive skill



### Teamwork

- Coordination
- Support
- Sharing task decisions/activities
- Monitoring other crew member/s
- Conflict resolution

### Leadership

- Directing/guiding task behaviours
- Monitoring other crew member/s
- Supporting other crew member/s

### Communication

- Sharing/requesting information
- Briefing
- Giving/following instructions
- Non-verbal communication
- Communication feedback

### Cognitive Readiness

- Adaptability
- Preparedness
- Problem solving
- Resilience

### Situation Awareness

- Perception of surroundings
- Comprehension of situation
- Prediction/anticipation
- Risk awareness
- Understanding of task requirements

### Decision-making

- Assessment and management of risk
- Identifying options
- Selecting options
- Use of experience
- Decision review

### Task Management

- Maintaining standards
- Following procedure
- Planning/information gathering
- Preparation
- Prioritisation
- Flexibility
- Fatigue recognition and management
- Stress recognition and management

